

AMHERSTBURG COMMUNITY SERVICES

ANNUAL REPORT
2018-2019





Kathy DiBartolomeo
ACS Executive Director

GREETINGS FROM THE EXECUTIVE DIRECTOR

The year has flown by but memories from it are sure to stick around. We had so much to celebrate, from 2018 being the 45th year since the founding of ACS, to successfully fundraising over \$75,000 to purchase a brand-new accessible vehicle.

While we take this opportunity to assess the successes of the past year, I would like to point out and recognize the support our organization has received over this period. Whether it's one of our 100 volunteers donating over 4000 hours of their time, or the significant donations from everyday people, we couldn't produce the results you're about to find listed in this document without the help we get every day from our community.

I have the privilege to speak to people every day who benefit from our services, and nothing I can say in this welcome can match the appreciation they have for services we provide, and that are made possible by the generous communities we work within. It's incredible to see these impacts first hand, to see people live better lives thanks to the efforts of everyone involved with ACS.

I would also like to recognize our staff, who have worked tirelessly over this period to ensure that Amherstburg Community Services lives up to its values and achieves its vision. Meanwhile, our board of directors, made up entirely of volunteers, has taken steps to continue to push this organization to have the greatest possible impact both today, and in the years to come. Their support is vital to the continued success of ACS, and their commitment is remarkable.

As you read through this document and see the impact Amherstburg Community Services has on people in Amherstburg, LaSalle, Harrow, and McGregor, I hope the results you find lift your spirits as they do mine. These results show us what happens when community comes together for the greater good, and they inspire us to continue to work and provide solutions to whatever challenges we may face.

Sincerely,

A handwritten signature in black ink that reads "Kathy DiBartolomeo". The script is cursive and fluid.

Kathy DiBartolomeo
ACS EXECUTIVE DIRECTOR

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Terri Barrette
President, ACS Board of
Directors 2016-2019

GREETINGS FROM THE PRESIDENT OF THE BOARD

Welcome to the 43rd Annual General Meeting of Amherstburg Community Services.

Amherstburg Community Services (ACS) has experienced another tremendous year. Our most well-known programs, such as Meals on Wheels, continue to be successful and productive, and are the back-bone of the organization. Other events and programs offered such as the Active and Aging Well Expo, Friendly Social Seniors Congregate Dining, and job fairs are very important to the well-being and success of people in this area. These programs truly put the “community” in Amherstburg Community Services. This year has brought forth changes and challenges. Throughout, Kathy and the team at ACS have consistently focused on the mission of the ACS: To improve the overall quality of life and social well-being of residents in Amherstburg, LaSalle, Harrow and McGregor. On behalf of the Board of Directors, I would like to recognize Kathy, the program managers and valuable staff and volunteers. Their incredible commitment, flexibility, positive attitude and belief in this organization is what drives its continued success.

The commitment of the Board of Directors to ensure fiscal responsibility, program accountability and succession planning are commendable. Their strong leadership qualities, combined with their sincere care for the well-being of the community, are an important component of the success of this organization.

It is my good fortune to work alongside the Board members and Kathy and to be connected to this amazing organization. I am looking forward to another wonderful year!

Respectfully,

A handwritten signature in dark ink, appearing to read "Terri Barrette". The script is fluid and cursive.

Terri Barrette
PRESIDENT, ACS BOARD OF DIRECTORS

ABOUT ACS

OUR MISSION

To improve the overall quality of life and social well-being for residents of Amherstburg, LaSalle, Harrow and McGregor.

OUR VISION

Residents of our region are aware of social issues within their communities and work together to create a fair and dignified community for all.

OUR VALUES

Accessible to all, regardless of physical, social or financial status

Community Awareness of local issues and solutions

Solutions for local issues



SERVICES WE PROVIDE

Meals on Wheels

Teen Health Counselling

Friendly Visiting

Security Reassurance

Friendly Social Seniors

Youth Recreation Subsidies

Coats for Kids

Free Hearing Tests

CareLink Health Transit

Computer Classes

Keep the Heat

Income Tax Clinics

Medical Footcare

Legal Aid Lawyer

Credit Counselling

Hiatus House

OESP Intake

Sexual Assault Crisis
Centre

Stuff-a-Stocking for
Seniors

Service Canada

Ministry of Children and
Youth Services

Ministry of Community
Safety and Correctional
Services

ABOUT ACS CONT'D

Meet the Board

PRESIDENT Terri Barrette
VICE-PRESIDENT Shelley Pike
TREASURER Nicholas Jones
SECRETARY Ashley Gibb
EXECUTIVE DIRECTOR Kathy DiBartolomeo

DIRECTORS
Pam Burkhart-Badiuk
Camillia DiPasquale
Aja Mutterback
Wendy Dade
Greg Crain
Nicole Rubli

Meet the Staff

EXECUTIVE DIRECTOR Kathy DiBartolomeo
PROGRAM COORDINATOR Branka Stewin
ASSISTANT PROGRAM COORDINATOR Nicole Smith
COMMUNITY AWARENESS/FUNDRAISING COORDINATOR Austin Tyrrell
RECEPTION Gail Beaudoin/Claudia Castellan

KITCHEN STAFF

Sue Laprade
Karen Legault
Debby Vigneux

DRIVERS

Gail Beaudoin
Tino Riccio
Dawn Laliberte
James Cryowski
Michael Wetherup



OUR LOCAL IMPACT

Serving Amherstburg, LaSalle, Harrow, & McGregor

ACS is proud to provide services for all ages. We've helped hundreds of older adults live healthy, independent lives in their own homes and worked to provide opportunities to reduce social isolation among seniors. We've given newcomers and low-income families warm winter clothes and help during tax-season.

We've been making waves and improving lives in our communities for 45 years, and we're looking forward to continuing on in the same way for the next 45!



18085 Meals Delivered



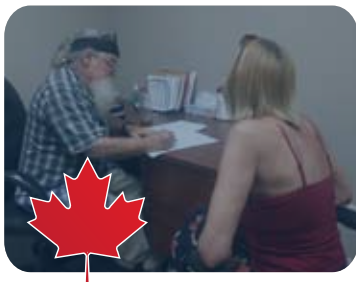
5969 CareLink Rides Provided



601 Reassurance Calls & 735 Friendly Visits



Over 4000 Hours Contributed by Volunteers



229 Tax Clinics Provided



85 Coats Distributed Through Coats 4 Kids



216 Stockings Donated to Seniors for Christmas



\$58,098.38 Given to Subsidize Recreation Fees

A MOVE FORWARD AND A LOOK BACK

There is so much to be excited for in the coming year. You may have already seen the news about us moving into the former St. Bernards school. We're not just moving locations though. We're working hard to offer new programs, activities, and opportunities to benefit our entire community.

If there's something you have to offer - a skill, a passion, a vision - we would love to hear from you. Please feel free to reach out to us by phone (519-736-5471) or email (info@amherstburg-cs.com).



A VERY SPECIAL THANK YOU

To the Goggin Family and Concours Mold Inc
For donating over \$50,000 combined toward our new accessible vehicle



FUNDED IN PART BY

Erie St. Clair **LHIN**



www.amherstburg-cs.com

Proudly Serving the Residents of
***Amherstburg, LaSalle, Harrow
& McGregor*** for ***45 years!***

