



Amherstburg Community Services



ANNUAL REPORT
2020-2021



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Greetings From The Executive Director

Kathy DiBartolomeo

Unprecedented, unexpected but definitely not uneventful!

These words describe this past year!

We had to learn how to provide services, during a worldwide pandemic and we did that with the help of the wonderful communities that we serve!

While there were many challenges, there were also many opportunities! ACS had the opportunity, to work with local agencies, United Way and New Horizons, which provided the funding, towards programs, that allowed us, to stay in touch with seniors and those most vulnerable. The outcome of this collaboration resulted in Our Stay Connected platform which included, planning and implementing new programs and services. Some of these new services included a phone chat line, Zoom programming and senior engagement packages.

Now, let's talk miracles...

This past year, ACS acquired the Amherstburg Food Bank. Our foodbank was one of the recipients, from the Miracle June 27, 2020 food drive. This record breaking food drive, which included, all of Windsor and Essex County, provided the supplies necessary to address community food security concerns.

Thank you, to my Board of Directors, that went above and beyond their regular duties, providing much needed support and guidance. I would like to acknowledge the contributions of Wendy Dade. Wendy has served in many roles in the past 10 years on the Board of Directors. We thank her and wish her well.

A very heartfelt thank you to the ACS employees. You pulled together as a true team, to weather this storm and your dedication and courage allowed ACS, to soar, to new levels. I know because of you, the future of ACS is looking brighter.

All of us at ACS look forward to welcoming you into our new facility, showcasing our programs and services and beginning this new chapter together!



Greetings From The President of the Board Wendy Dade



Welcome to the 45th Amherstburg Community Services' (ACS) Annual General Meeting (AGM) and second online version of such.

The agency has continued to serve throughout a full year of pandemic now. Meals on Wheels has not missed a beat thanks to dedicated staff and caring volunteers, and other services, with some creativity and modification, have continued as well. In times of even greater community need ACS has continued to step up and serve to better the lives of the many they touch.

A successful physical move of the agency took place in the fall. This offers the agency more space and opportunity to grow their services and programs over the coming years. As our world starts to open up again so do the possibilities for ACS.

As always as well, the year has seen the continued support and dedication of our many volunteers without whom ACS could not function – a heartfelt thank you to all of them!

The valued staff of ACS, lead by Kathy's passion and vision, also make the agency the success it continues to be each year. Thank you to each of you.

And finally, I would like to recognize the Board of Directors for their contributions to ACS. It has been my pleasure to serve with all of you.

Our Board

President Wendy Dade

Vice-President Shelley Pike

Treasurer Nicholas Jones

Secretary Camillia DiPasquale

Directors:

Ashley Gibb

Beverly Arsenault

Terri Barrette

Pam Burkhart-Badiuk

Aja Mutterback

Nicole Rubli



Our Staff

Executive Director

Kathy DiBartolomeo

Program Coordinator

Branka Stewin

Assistant Program Coordinator

Tracy Snow

Community Awareness/Fundraising

Peggy Thompson

Reception

Gail Beaudoin

Kitchen Staff

Sue Laprade

Karen Legault

CareLink Drivers

Tino Riccio

Dawn Laliberte

Mike Wetherup





OUR MISSION

To improve the overall quality of life and social well-being for residents of Amherstburg, LaSalle, Harrow and McGregor

OUR VISION

Residents of our region are aware of social issues within their communities and work together to create a fair and dignified community for all.

OUR VALUES

Accessible to all, regardless of physical, social or financial status. Community awareness of local issues and providing solutions.



1823 Senior Reassurance Calls



827 Senior Engagement Packages



29 Senior Chat Lines



1073 Food Bank Deliveries

Our Local Impact

ACS is proud to provide services for all ages. We've helped hundreds of older adults live healthy, independent lives in their own homes and worked to provide opportunities to reduce social isolation among seniors.

Over 120 volunteers
contributed over 3,538 Hours to
our programs and services

Meals On Wheels
15,593 Serve & Delivered

CareLink Accessible Transportation
937 Transportation Provided

100 Income Tax Clients Served

\$25,787 Given to Children's Recreational Subsidy



ESSENTIAL SERVICE
Door to door service for medical
and essential appointments.
Masks mandatory for both driver and client.
Vehicles sanitized after each ride.
Call (519) 736-5471 to book your ride.



CareLink
HEALTH TRANSIT • TRANSPORT-SANTÉ

Services We Provide

Support

Meals on Wheels
CareLink Accessible Transportation
Senior Calls/Visits
Computer Classes
Coats For Kids
Senior Congregate Dining
Al-Anon
Food Bank

Subsidy

Keep The Heat
Ontario Energy Support Program
PSP – Children's Recreational Subsidy
JumpStart

Government Services

Service Canada
Income Tax Clinic
Ministry of Community Safety & Correctional Services
Ministry of Children & Youth Services
Ontario Works

Health

Medical Footcare
Hearing Life
Addiction Support
Massage Therapy

Counselling

Credit
Emotional (Adult, Teen, Youth)
Sexual Assault Crisis Centre
Hiatus House For Women
Family Services



Our Future

With ongoing grant and funding resources...

With ongoing staff training...

With a new larger facility...

The possibilities are endless...



The way to get started
is to quit talking and begin doing.

Walt Disney



Thank you

