



**MEALS ON WHEELS**



**CareLink**

HEALTH TRANSIT • TRANSPORT-SANTÉ

# Amherstburg Community Services Annual Report 2021 (April 1, 2021 - March 31, 2022)



# Table of Contents

Page 3 Executive Director Greetings

Page 4 Board President Greeting

Page 5 Our Board

Page 6 Our Staff

Page 7 About ACS

Page 8 Our Services

Page 9 & 10 Our Impact

Page 11 Our Involvement

Page 12 Motivational Quote

Page 13 Thank You

## Greetings from Kathy DiBartolomeo Executive Director

As we reflect, on this past year and look forward to the start of a new one, we are anxious and optimistic as we begin to live the “new normal” in a post pandemic world.

Although it has been stressful at times this past year, pivoting between opening and closing restrictions due to Covid, we have come out of these difficult times, stronger and more determined to meet the demands of all residents in our community.

Our new location has provided us with not only the capacity to provide more and diverse programming but an exciting new energy felt among all who enter our doors!

New programming includes, chair exercises, drumming, move to music, congregate dining and bingo! We have also seen some of our community partners returning to offer health services that are vital to our residents living healthy and happy lives.

We continue to increase our collaborations with service clubs, businesses and individuals, which allows us to fulfill our Mission Statement; “To improve the quality of life and social well-being of our community and surrounding areas.

Our Food Bank and Community Garden allows us to meet the needs of Food Insecurities in our community. Our Community Cupboard program, allows us, to bring non-perishable food and fresh fruit and vegetables to seniors and low income families directly in their apartment buildings. We are grateful to the Diageo employees that have chosen to support ACS with their payroll deductions and provides us with the opportunity to meet the needs of a growing community.

A big thank you to all of our volunteers, in the many roles that play at ACS. We know that without you, we wouldn't be us!

To my Board of Directors, thank you for your continued guidance and knowledge that provides the support needed to keep this agency moving forward through all of the daily challenges and accomplishments. A special farewell to Wendy Dade, who was on our Board of Directors for 11 years and is now saying goodbye. Thank you for everything you did and all of us at ACS, wish you much success in all your future endeavours.

To my coworkers, I am eternally grateful to work with such a dedicated group of people that provide energy and wisdom and the passion to work towards making their community a better place to live!

I wish everyone a successful and happy year ahead and be well!

*Kathy DiBartolomeo*

21/6/2022

ANNUAL REPORT 2021



Greetings from  
ACS Board President  
Ashley Gibb



Welcome to the Annual General Meeting of Amherstburg Community Services (ACS).

Looking back on this board term, ACS has met and surpassed each challenge presented making this one of the busiest years for the organization. Each year brings new challenges and new accomplishments. Our programs and services made possible by dedicated volunteers and staff continue to bring valuable services to the community.

In a post-pandemic world, we as a board of director, have had the pleasure of watching the agency excel in ways we only dreamed of, in the past.

I continue to be proud of my association to this organization as they make such a positive impact on our community.

On behalf of the Board of Directors I would like to thank Kathy, program managers and all the staff as well as the many valued volunteers for another year of exceptional service to the community.

I would also like to thank the Board of Directors for their service and contribution to ACS.

It has been a pleasure serving with all of you.



# Our Board

President Ashley Gibb

Vice President Wendy Dade

Treasurer Nicholas Jones

Secretary Camillia DiPasquale

## **Directors**

Brannon Beaudoin

Terri Barrette

Pam Burkhart-Badiuk

Aja Mutterback

Nicole Rubli

# Our Staff

**Executive Director** Kathy DiBartolomeo

Program Coordinator Branka Stewin

Assistant Program Coordinator Tracy Snow

Community Awareness/Fundraising Peggy Thompson

Reception Gail Beaudoin

## **Meals On Wheels Kitchen Staff**

Sue Laprade Darlene Menard

Erin Taylor Karen Legault

## **CareLink Drivers**

Tino Riccio Dawn Laliberte

Mike Wetherup Dave Jackson



# About ACS

## OUR MISSION

To improve the overall quality of life and social well-being for residents of Amherstburg, LaSalle, Harrow and McGregor

## OUR VISION

Residents of our region are aware of social issues within their communities and work together to create a fair and dignified community for all.

## OUR VALUES

Accessible to all, regardless of physical, social or financial status. Community awareness of local issues and providing solutions.



## OUR SERVICES

Support

Meals On Wheels

CareLink Accessible Transportation

Senior Calls/Visits

Coats For Kids

Senior Congregate Dining

Food Bank

Senior Programs/Activities

Subsidy

Keep The Heat

Ontario Energy Support Program

P2P – Children’s Recreational Subsidy

Government Services

Service Canada

Income Tax Clinic

Ministry of Community Safety & Correctional Services

Ministry of Children & Youth Services

Health

Medical Footcare

Hearing Life

Addiction Support

Al-Non/AA

Massage Therapy

Counselling

Emotional

(Adult/Teen, Youth)

Sexual Assault Crisis Centre

Hiatus House for Women

Family Services



# ACS COMMUNITY IMPACT

It is an honor to provide programs and services to the community. Impacting the lives of older adults in a positive manner brings joys and fulfillment. Knowing that we assist in helping those remain independent, longer makes it all worth while.



1,681 Senior Reassurance Calls  
295 Snack & A Smile Deliveries  
1,018 Food Bank Packages Prepared  
172 Congregate Clients  
14 Senior Chat Lines  
72 Friendly Visits  
189 Senior Engagement Packages  
114 Income Tax Clients Served  
\$39,210 Recreational Subsidy Provided



114 volunteers  
contributed over 5,328  
hours to our programs and  
services



**Meals On Wheels**

**15,368 Served & Delivered**

**2,235 CareLink Accessible**

**Transportation Provided**



“The test of our progress is not whether we add more to the abundance of those who have much; it is whether we provide enough for those who have too little.”\*

\*Unknow Author

# Thank you

