



Annual General Report

2023-2024

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Executive Director Kathy DiBartolomeo

Reflecting on Our Journey and Vision For The Future

As we close another year of giving back to the community, we look forward to our next fiscal year with anticipation and hope. Reflecting on our past, it's remarkable to think that 50 years ago, our founding members came together to address the nutritional needs of local seniors and the barriers they faced in accessing healthy meals. They laid the foundation for an agency that, half a century later, has not only existed but thrived as a vital resource in the community.

Looking at the present, we are filled with pride. Today we offer over 25 services that address support, subsidies, government programs and health concerns. We recognize that we cannot do this alone and are deeply grateful for all our partnerships, collaborations and the community's unwavering support.

As we imagine our future, we know the sky is the limit. We envision an agency that provides services that are accessible, inclusive, diverse and open to everyone. It takes a village to raise a child, but it also takes everyone in that village to care for each other if we are to not only grow but thrive. Everyone, past and present, has done an amazing job bringing us to where we are today and now it's time to deepen our connections within the community.

I want to extend my heartfelt thanks to my staff and volunteers who have worked tirelessly over the years, carrying the baton in this fantastical relay race. ACS is a leader in the community and we need to celebrate and provide everyone the opportunity to see firsthand the hardworking individuals in the non profit sector.

Together, we can continue to make a significant impact and ensure a brighter future for all.



Greetings from Board President Camillia Edmond

Hello and welcome to Amherstburg Community Services' (ACS) Annual General Meeting for the 2023/2024 fiscal year.

I have been honoured to serve as Chair of the Board for the past year and take great pride in having a role in an organization that makes such a significant impact on my community. It has been rewarding to witness ACS's ongoing evolution to ensure that the programs and services offered continue to meet the needs of – and improve – the lives of the residents of Amherstburg, LaSalle, Harrow, and McGregor.

ACS's building has never been fuller than it was in the 2023/2024 year! ACS has remained dedicated to addressing opportunities to improve social wellbeing and make services accessible for members of our community. Over the past year, ACS has seen impactful statistics that showcase the growing number of lives in which ACS has positively influenced.

These statistics are driven by ACS's Executive Director, Kathy, who has lead ACS with a fiery passion and vision that is palpable in every interaction.

Essential in the operations of ACS's programs and services, are ACS's staff team. Each staff resonates compassion, care, and commitment in the work that they do.

And of course, none of what ACS does would be possible without our wonderful volunteers. I am immensely grateful for your support and dedication, returning year-after-year to support ACS's mission.

To the Board – I express my appreciation for the knowledge, experience, and devotion that you contribute to the governance of ACS.

ACS's success is a direct reflection of the support of ACS's staff, volunteers, donors, and the community at large. Thank you for your unwavering commitment to ACS. Together, we create a brighter future for the residents of our community.



Our Board

President Camillia Edmond

Vice President Chris White

Treasurer Sarah Fischer

Secretary Bob Baksi

DIRECTORS

Pauline Gemmel

Tracy Policella

Roxanne Steuer

Donna Tuckwell

ACS Staff

Kathy DiBartolomeo, Executive Director

Branka Stewin, Program Co-ordinator

Support

Peggy Thompson

Community Awareness & Fundraising Co-ordinator

Christina Vujovich, Program Support

Gail Beaudoin, Reception

Kitchen Staff

Sue Laprade/Dee Menna

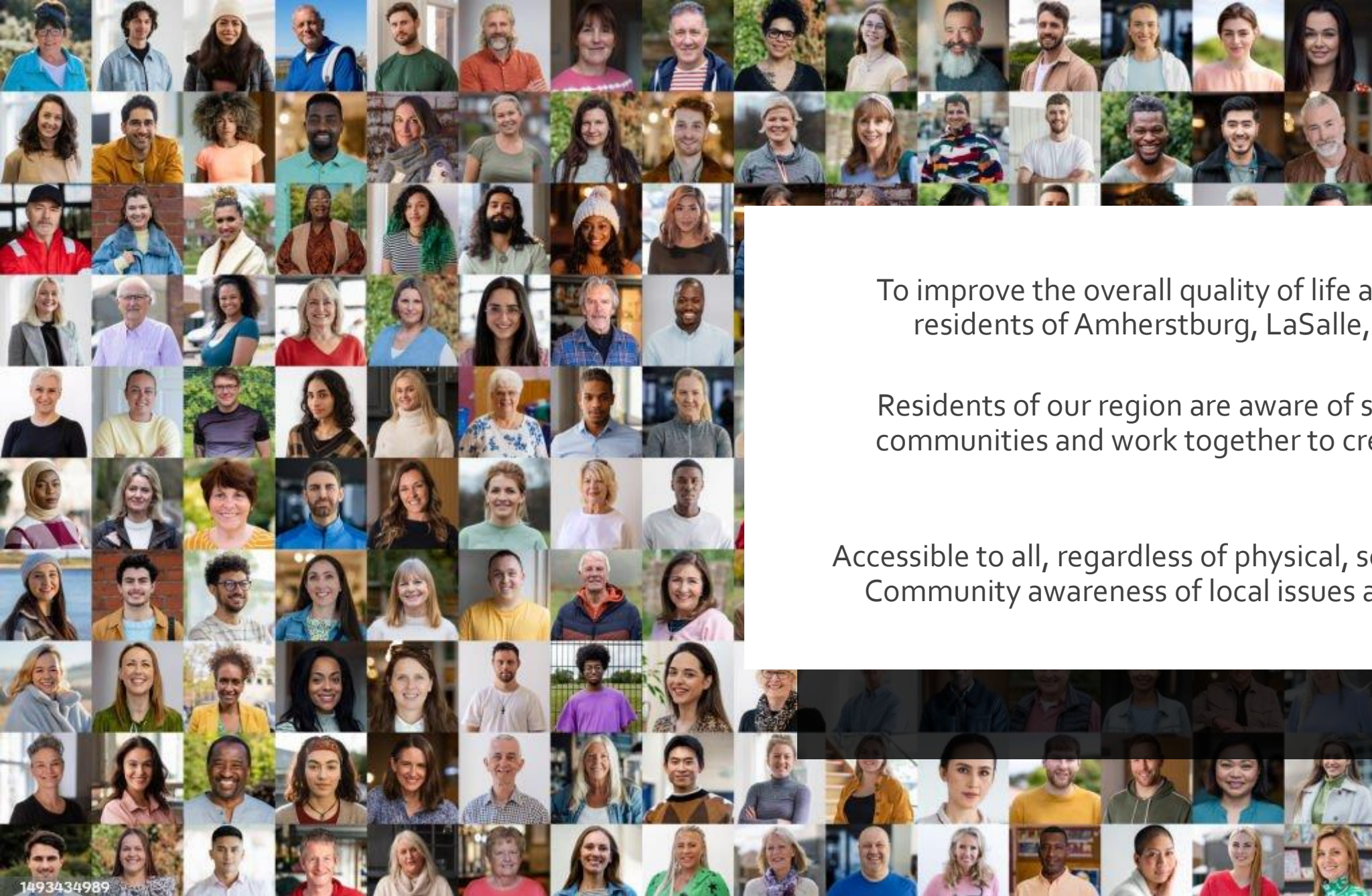
Lisa Miller

Darlene Meloche

CareLink Transportation Drivers

Tino Riccio

Randy Jones



Our Mission

To improve the overall quality of life and social well-being for residents of Amherstburg, LaSalle, Harrow and McGregor.

Our Vision

Residents of our region are aware of social issues within their communities and work together to create a fair and dignified community for all.

Our Values

Accessible to all, regardless of physical, social or financial status.
Community awareness of local issues and providing solutions.



Local Impact

ACS is proud to provide services for everyone.

We've helped hundreds of older adults live healthy, independent lives in their own homes and worked to provide opportunities to reduce social isolations among seniors.

Providing essential services to lend a hand up instead of a hand out, ensure residents are treated with dignity and respect during their time of need.



- 933 Senior Reassurance Calls
- 200 Stuff A Stocking For A Senior Packages Assembled and Delivered
- 660 Snack and A Smile Packages Delivered to Local Elementary School Children
- 549 Food Pantry Packages Prepared

Local Impact Continued

Proudly serving four communities:
Amherstburg, LaSalle, Harrow and McGregor

- 587 Congregate Dining
(Feast with Friends Luncheons)
- 5,802 Friendly Visits
- 191 Income Tax Returns Filed





VOLUNTEERS

Over 120 volunteers contributed over 5,561 hours to programs and services

MEALS ON WHEELS

16,645 meals were prepared and delivered to four communities

CARELINK ACCESSIBLE TRANSPORTATION

3,314 Transportation rides provided

PATHWAY TO POTENTIAL

120 Clients provided Recreational Subsidy to 28 different recreational programs