



# Annual General Report

2024-2025

## TABLE OF CONTENT

Page 2 Greetings from Executive Director

Page 3 Greetings from Board President

Page 4 Meet Our Board & Our Staff

Page 5 Mission, Vision & Values

Page 6, 7 & 8 Local Impact



# Executive Director Kathy DiBartolomeo

Since we last gathered, in June 2024, Amherstburg Community Services continues to grow and expand our number of services. We continue to serve the community with our long term services, including our Meals on Wheels, Carelink, Security Reassurance Calls, Friendly Visiting and Congregate Dining. We continue to develop and modify programs to meet the needs of our community. We will continue as we move forward to look at gaps in service and what is possible to achieve!

Our program report lists the many programs and services available at Amherstburg Community Services, providing clients an opportunity to be serviced in their own community, particularly important to those who have no regular means of transportation. We continue to network with Stakeholders, which include Service Clubs, The Municipality and other service providers to help achieve common goals. Although much has been accomplished in the past year, there continues to be many exciting opportunities on the horizon for Amherstburg, and I am pleased to be a part of the dedicated group of people who care enough to band together to put some of the many ideas into practice.

Once again, I must recognize the dedication of our volunteers who tirelessly give of their time and energy to meet the challenges to make Amherstburg, a caring community devoted to enhancing the quality of life for all of our citizens. We thank them for all their efforts and congratulate them on a job well done.

I would also like to thank the Board of Directors, whose support and guidance ensures the success of this agency while being fiscally responsible to our Funders.

I would also like to take this opportunity to thank the staff I am fortunate to work with for the excellence they provide every day in serving our clients, particularly with the many changes they have had to adjust to this past year. Although few, in number, the work they achieve is most certainly great. Congratulations to all!

I look forward to the upcoming year and meeting all the challenges and triumphs to come!



# Greetings from Board President Camillia Edmond

Hello and welcome to Amherstburg Community Services' (ACS) 2024/2025 Annual General Meeting.

As Board President, I am proud to reflect on the past year and celebrate the remarkable achievements demonstrated by our organization. This past year, we have made meaningful strides toward our mission - to improve the overall quality of life and social wellbeing for residents of Amherstburg, LaSalle, Harrow and McGregor.

Our programs and services would not be possible without the commitment of ACS's devoted Executive Director Kathy DiBartolomeo, our compassionate staff team, countless volunteers, community partners, funders, and generous donors.

This annual report highlights the achievements we've made together—milestones that reflect both the strategic vision of the Board and the tireless efforts of our team. Through innovative programs and services tailored to meet the needs of our community members of all ages, strengthened partnerships, and impactful community engagement, we continue to push boundaries and set new standards for excellence.

Thank you for believing in our work and for being part of ACS's ongoing growth as we continue to make a lasting impact on the lives of our neighbours.



## Our Board

President Camillia Edmond

Vice President-Vacant

Treasurer Tracy Policella

Secretary Bob Baksi

### DIRECTORS

Melissa East Aspila

Lana Drouillard

## ACS Staff

**Kathy DiBartolomeo, Executive Director**

**Branka Stewin, Primary Program Co-ordinator**

### Support

Annette Sak

Community Awareness & Fundraising Co-ordinator

Donna Tuckwell, Program Support

Vacant, Reception

### Kitchen Staff

Tammy Campbell

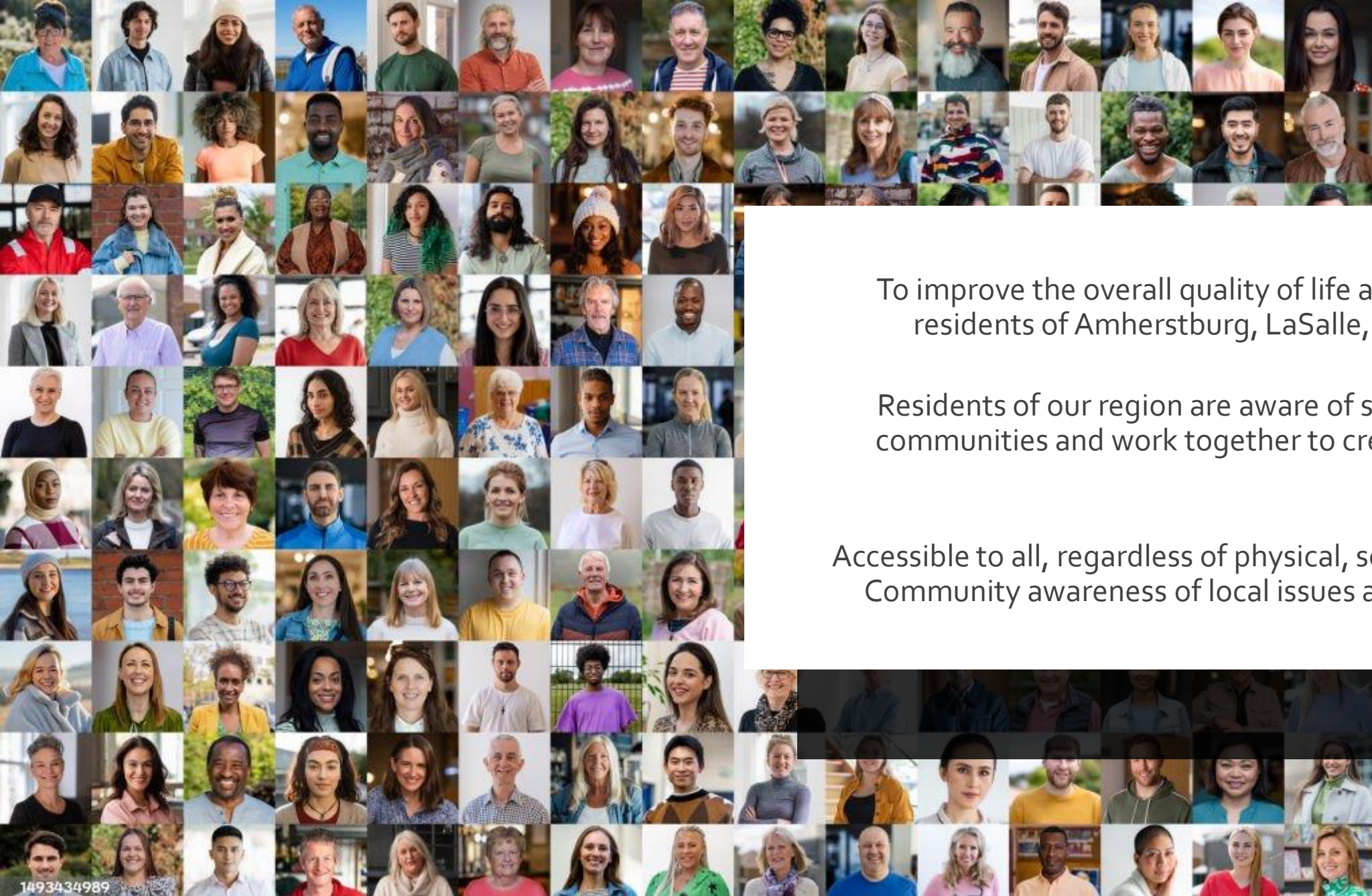
Dee Menna

Lisa Miller

### CareLink Transportation Drivers

Tino Riccio

Randy Jones



## Our Mission

To improve the overall quality of life and social well-being for residents of Amherstburg, LaSalle, Harrow and McGregor.

## Our Vision

Residents of our region are aware of social issues within their communities and work together to create a fair and dignified community for all.

## Our Values

Accessible to all, regardless of physical, social or financial status.  
Community awareness of local issues and providing solutions.



# Local Impact

ACS is proud to provide services for everyone.

We've helped hundreds of older adults live healthy, independent lives in their own homes and worked to provide opportunities to reduce social isolations among seniors.

Providing essential services to lend a hand up instead of a hand out, ensure residents are treated with dignity and respect during their time of need.



- 863 Senior Reassurance Calls
- 175 Stuff A Stocking For A Senior Packages Assembled and Delivered
- 660 Snack and A Smile Packages Delivered to Local Elementary School Children
- 523 Food Pantry Packages Prepared

# Local Impact Continued

Proudly serving four communities:  
Amherstburg, LaSalle, Harrow and McGregor

- 583 Congregate Dining  
(Feast with Friends Luncheons)
- 7478 Friendly Visits
- 181 Income Tax Returns Filed





## VOLUNTEERS

Over 120 volunteers contributed over 5,561 hours to programs and services

## MEALS ON WHEELS

18282 meals were prepared and delivered to four communities

## CARELINK ACCESSIBLE TRANSPORTATION

2455 Transportation rides provided

## COATS FOR KIDS

112 Coats distributed to Children and Adults